DIGITAL MARKETING & COMMUNICATIONS MANAGER

Felicia Ceballos-Marroquin

(562) 261-6757 • felicia@feliciaceballos.com • feliciaceballos.com/portfolio • @feliseea

CHOC Health Hub Website Redesign

OVERVIEW

As a cornerstone digital project, the CHOC Health Hub project was a strategic initiative aimed at educating caregivers and enhancing organic traffic to key programs and services and cementing CHOC's reputation as one of the leading children's hospitals in California.

The redesign involved upgrading technical components, implementing SEO and user experience improvements, and optimizing content management.

KEY ACHIEVEMENTS

Traffic Doubling

• Successfully redesigned and optimized the website, resulting in a 100% increase in organic traffic.

Content Management Excellence

- Organized and structured over 2000 articles into a more accessible and user-friendly format.
- Trained content teams in producing search-optimized content and introducing team to WordPress Gutenberg.
- Standardized layouts and dynamic components.

Web Standards and Training

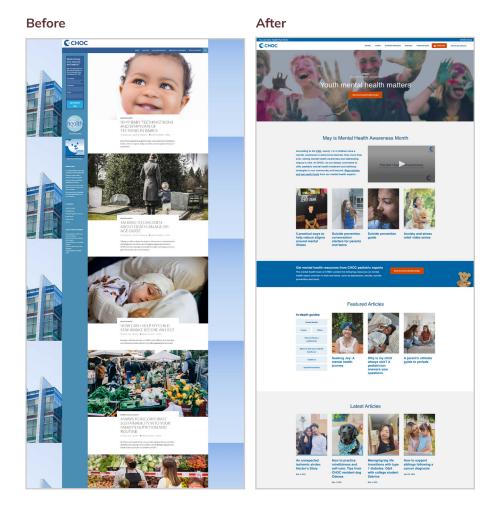
- Maintained a comprehensive web standards style guide with detailed tutorials for consistency.
- Conducted organic training sessions for new content writers and established ongoing coaching sessions for continuous improvement.

Notable Features

- Implemented AMP-powered pages for quick loading, providing a competitive advantage in search.
- Collaborated with clinical staff to design 30+ curated in-depth printable guides with custom layouts.
- Created a custom article page with vertical featured images for an immersive mobile experience.
- Enabled print functionality for articles, handouts, and guides through a custom stylesheet and branded header/footer.
- Organized articles into 100 topics using custom taxonomies aligned with programs and services.

OUTCOME

The CHOC Health Hub now stands as a testament to effective redesign, content optimization, and user-focused enhancements, resulting in increased visibility and engagement.



CTA & Curated related articles by topic, provider, type, child age



Content Strategically drives traffic to programs and services pages



In-depth topic page



Printable branded documents



Article page with multimedia

How to practice mindfulness and self-care: Tips from CHOC resident dog Odessa Relieves twy, 131 Longether twy, 131 Odes, Odersetting, and Annual, chill for planta and and the children of the children of the theory of the annual children of the theory of the composition of the annual children of the theory of the theory of the annual children of the theory of the

Снос





Prioritating personal hygiene and self-care can be difficult for kids and teens experiencing mental health hubblespies. Whether their minols are occupied by feelings of address, axiving or oursenable— or if they are just simply having bad day — daily necessaliss like brushing teeth, getting dressed and practicle self-care may fail by the wayside.





tasks. Its can help their kids prioritize self-care and personal hygiene during

Be mindful during your self-care routine Dossa has a daiy self-care routine like brushing her herh, geting dressed pairing on her veralls. As Janesa helps Odesa with herd aly hypere tasks,



s you encourage your kids to accomplish their daily self-care tasks, ask then their about the following:

water sound two coming out or the telecer new costs in twe on your tee • How do the toolbarush briddes feel on your gums and teach? • What does the laundry detergent smell like on your clothes? • How does it feel to brash through your hat?

> your child practices mindfulness during their noutine can help build one most impostent habbs in self-care. Intering to your mind and body ulness helps your child locus on what's happening in the present moment. then newsiting the past or wornying about the halow.

d suncondings without judgment," says Janessa. Ier you and your child discuss how they feel during their routine, consider along a list of their clark self-care tasks to have a visual reminder of daily als they need to complete. Thy taping it on their bathroom noom mirror so

Ground yourself when you're feeling big emotions Kds and teens can often feel dyaregulated (unable to calm devel) when they are keeling large emotions. A chinge of temperature can help to distanct from

is sens con othin teer systeguised junate to cam down when the ling large emotions. A change of temperature can help to distract he lift's hard emotions and help them feel more in control. Odessa